

Warranties

These are the full text of the API warranties. Scroll down to find the warrantee for your product.

API Sun Coil

20 YEAR LIMITED WARRANTY WITH 10 YEAR FULL REPAIR OR REPLACEMENT ON API SUNCOIL SOLAR COLLECTORS

1. COVERAGE

This warranty issued by ADVANCE POWER Inc., hereinafter referred to as API, applies to unglazed polymer absorber plates manufactured by it and purchased for use on swimming pools, spa, or hot tubs, and installed in the United States of America. It extends to the first retail buyer or to any other subsequent owners of the system.

2. TEN YEAR PARTS WARRANTY ON THE SOLAR COLLECTOR

API warrants that all unglazed polymer swimming pool solar collectors manufactured by it shall be free from defects in material and workmanship, will withstand the effects of freezing weather and will not fail from corrosion or from scale or deposits in the walls of its water passages. If a defect becomes evident within ten (10) years from the date of initial installation, API will repair, or at its option will replace the solar collector within a reasonable time and without charge for parts. The replacement may be new or factory rebuilt. API will pay for labor cost for repair removal or installation for the first five (5) years. The 6-10th year: API is responsible only for the cost of the replacement solar collector – API will not pay for shipping after the first year.

3. 20 YEAR LIMITED WARRANTY ON THE SOLAR COLLECTOR

In addition to the above warranty, API will grant a limited warranty at the expiration date of the tenth year after initial installation. If any warranty claim arises after the tenth year from initial installation, until twenty years from initial installation, API will replace or at its option, repair any solar collector which has been found to be defective, solely in material and workmanship, provided the purchaser pays to API, fifty percent (50%) of the published list price of the solar collector in effect at the time the defect is discovered within a reasonable time and without charge for parts. The replacement may be new or factory rebuilt. API WILL NOT PAY ANY LABOR COSTS FOR REMOVAL OR INSTALLATION AFTER THE TENTH YEAR OF THIS LIMITED WARRANTY. This limited warranty extends to the first retail buyer on whose premises the equipment is initially installed.

4. WHAT IS NOT COVERED

- A. This warranty does not apply to solar collectors which have not been installed and maintained in strict compliance with API's installation and operating manuals and instructions and/or applicable ordinances or codes.
- B. This warranty does not apply to conditions resulting from misuse, neglect or accident, or to solar collectors which have been damaged by extraordinary or abnormal weather conditions or other cause, thing, person or act of God.
- C. This warranty does not apply to any solar collector which has been damaged by internal freezing if all applicable API installation, operation, and maintenance instructions have not been observed.
- D. This warranty does not apply to conditions resulting from attempts at repair or

alteration by anyone other than a person authorized by API to do such repairs or alterations.

E. This warranty does not apply to any solar collector on which the serial number/date code label, if present, has been altered, effaced or removed.

F. No particular level of thermal performance or savings in fuel costs is warranted.

G. This warranty does not cover installation hardware, accessories of any components or part which is not part of the solar collector.

H. API 4000, its distributors, or its dealers will not be liable for consequential damages such as damage to your home, inconvenience, loss of time or use of your solar heating system as a result of the breach of warranty. **SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

I. API will not be responsible for costs associated with the investigation or analysis of an alleged defect or any repair charges for claims which you may make which are not covered by this warranty.

5. WHAT YOU MUST DO

To obtain service on the solar collector, you must notify the installing dealer of the API authorized service dealer and give the dealer the specific nature of the defect or malfunction within thirty (30) days from the discovery of any defect. Failure to provide notification within thirty (30) days after discovery of the defect may be deemed a waiver of the warranty in certain states. Within a reasonable period from the time API has been notified, API will provide a repair method or replacement in accordance with this warranty. To verify that the warranty is still in effect you must furnish evidence of the date of completion of installation to the API dealer. If you are unable to provide API with proof of date of installation, the basis for determining warranty eligibility will be based on the manufacturing date of the solar collector.

6. NO OTHER EXPRESS WARRANTIES

This is the only warranty given to you covering this product. No other warranty whether written or verbal, shall be binding on ADVANCE POWER, INC.

API Poly Pro

20 YEAR LIMITED WARRANTY WITH TEN YEAR FULL REPAIR OR REPLACEMENT ON API POLY PRO SOLAR COLLECTORS AND HARDWARE INCLUDING FREEZE DAMAGE

1. COVERAGE

This warranty issued by ADVANCE POWER, Inc, hereinafter referred to as "API", applies to all solar collectors with unglazed polymer absorber plates manufactured by it and purchased for use on swimming pools, spas, or hot tubs, and installed in North America (the United States, Canada and Mexico). The ten year parts warranty extends to the first retail buyer and any subsequent owners on whose premises the equipment is initially installed.

2. 10 YEAR PARTS WARRANTY

API warrants that all unglazed polymer swimming pool solar collectors manufactured by it shall be free from defects in material and workmanship, will withstand the effects of freezing weather and will not fail from corrosion or from scale or deposits in the walls of its

water passages. API also warrants that all mounting hardware, hoses, hose clamps, pipe adapters, strapping and end caps (hereinafter referred to as "hardware") shall be free from defects in material and workmanship and will not fail from corrosion or scale and will withstand the effects of freezing weather. If a defect becomes evident within ten (10) years from the date of initial installation, API will repair, or at its option, replace the solar collector or hardware within a reasonable time and without charge for parts. The replacement parts may be new or factory rebuilt. IF API OPTS TO REPLACE THE SOLAR COLLECTOR OR HARDWARE, API WILL NOT PAY OR BE RESPONSIBLE FOR ANY LABOR COSTS FOR REMOVAL OR INSTALLATION UNLESS A SEPARATE LABOR WARRANTY HAS BEEN PURCHASED FROM API.

3. 20 YEAR LIMITED WARRANTY ON THE SOLAR COLLECTOR

In addition to the above warranty, API will grant a limited warranty at the expiration date of the tenth year after initial installation. If any warranty claim arises after the tenth year from initial installation, until twenty years from initial installation, API will replace or at its option, repair any solar collector which has been found to be defective, solely in material and workmanship, provided the purchaser pays to API, fifty percent (50%) of the published list price of the solar collector in effect at the time the defect is discovered within a reasonable time and without charge for parts. The replacement may be new or factory rebuilt. API WILL NOT PAY ANY LABOR COSTS FOR REMOVE OR INSTALLATION AFTER THE TENTH YEAR OF THIS LIMITED WARRANTY. This limited warranty extends to the first retail buyer on whose premises the equipment is initially installed.

4. WHAT IS NOT COVERED

- A. This warranty does not apply to solar collectors or hardware which have not been installed in strict compliance with API's installation instructions, applicable codes and ordinances and operated in accordance with API operation and maintenance instructions.
- B. This warranty does not apply to conditions resulting from misuse, neglect or accident, or to solar collectors which have been damaged by extraordinary or abnormal weather conditions or other cause, thing, person or act of God.
- C. This warranty does not apply to conditions resulting from attempts at repair or alteration by anyone other than a person authorized by GI to do such repairs or alterations.
- D. This warranty does not apply to any solar collector on which the serial number/date code label has been altered, effaced or removed.
- E. No particular level of thermal performance or savings in fuel costs is warranted.
- F. This warranty does not cover other accessories, components or parts such as, but not limited to ball valves, check valves, and vacuum relief valves which are not part of the solar collector or expressly warranted herein.
- G. API, its distributors, or its Master Dealers will not be liable for consequential damages to your home, inconveniences, loss of time or use of your solar heating system as a result of a warranty claim or the breach of this warranty. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
- H. API will not be responsible for costs associated with the investigation or analysis of an alleged defect or any repair charges for such claims which you may make which are not covered by this warranty.

5. WHAT YOU MUST DO

To obtain service on the solar collector or hardware, you must notify the Master Dealer or the API authorized service dealer and give the dealer the specific nature of the defect or

malfunction within thirty (30) days from the discovery of any defect. Failure to provide notification within thirty (30) days after discovery of the defect may be deemed a waiver of the warranty in certain states. Within a reasonable period from the time API has been notified, API will provide a repair method or replacement in accordance with this warranty. To verify that the warranty is still in effect, you must furnish evidence of the date of completion of installation to the API dealer. The warranty registration card is not a condition precedent to coverage under this warranty, but its prompt return may eliminate the need to establish further proof of purchase. If you are unable to provide API with proof of the date of installation, the basis for determining warranty eligibility will be based on the manufacturing date of the solar collector.

6. NO OTHER EXPRESS WARRANTIES

Except for a separate labor warranty purchased by the first retail buyer at or before the time of installation, this is the only warranty given to you. No other product warranty whether written or verbal, shall be binding on API, its distributors, or its Master Dealers.

7. WHAT TO DO IF THERE IS A QUESTION REGARDING THIS WARRANTY

Your satisfaction and good will are of primary concern to API. In the event a warranty matter is not handled to your satisfaction, the following steps are suggested:

- 1) Discuss the problem with your authorized API Poly Pro installer.
- 2) Contact ADVANCE POWER, INC. at 1-888-228-9694 or 6331 N State St, Calpella, CA.

API 4000 and 5000

**20 YEAR LIMITED WARRANTY WITH 20 YEAR FULL REPAIR OR REPLACEMENT ON
API 4000 AND 5000 SERIES ABSORBER PLATES**

1. COVERAGE

This warranty issued by ADVANCE POWER, Inc., hereinafter referred to as API, applies to unglazed and glazed solar collector plates manufactured by it and purchased for use on swimming pools, spa, or hot tubs, water heating or space heating, and installed in the United States of America. It extends to the first retail buyer or to any other subsequent owners of the system.

2. TWENTY YEAR PARTS AND LABOR WARRANTY ON THE SOLAR COLLECTOR

API warrants that all metal solar collectors shall be free from defects in material and workmanship. If a defect becomes evident within twenty (20) years from the date of initial installation, API will repair, or at its option will replace the solar collector within a reasonable time and without charge for parts or labor. The replacement may be new or factory rebuilt. API will not pay for shipping after the first year.

3. WHAT IS NOT COVERED

- A. Conditions resulting from a defect in a component or part which is not part of the API collector.
- B. Conditions resulting from a significant departure from API installation instruction.
- C. Conditions resulting from failure to provide reasonable and necessary maintenance in accordance with API Operating and Maintenance instruction.
- D. Conditions resulting from any misuse, abuse, negligence, accident, or neglect, or to conditions which result in freezing, wind, hail, or other natural causes beyond the control

of API.

E. Fading or deterioration of exterior painted or anodized surfaces.

F. Conditions resulting from repair or alteration by anyone other than API or a person duly authorized by API to do such repair or alteration.

G. Any glass breakage.

H. Low PH, alkalinity, over chlorination of pool, electrolysis or scale deposits in collector tubes.

I. No particular level of thermal performance or savings in fuel costs is warranted.

J. Excessive water flow resulting in erosion of copper waterways recommended flow not to exceed 5 gallons per minute per collector.

K. Installation hardware, accessories of any component or part which is not part of the solar collector.

L. API 4000, its distributors, or its dealers will not be liable for consequential damages such as damage to your home, inconvenience, loss of time or use of your solar heating system as a result of the breach of warranty. **SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

M. API will not be responsible for costs associated with the investigation or analysis of an alleged defect of any repair charges for claims which you may make which are not covered by this warranty.

4. WHAT YOU MUST DO

To obtain service on the solar collector, you must notify the installing dealer or the API authorized service dealer and give the dealer the specific nature of the defect or malfunction within thirty (30) days from the discovery of any defect.

Failure to provide notification within thirty (30) days after discovery of the defect may be deemed a waiver of the warranty in certain states. Within a reasonable period from the time API has been notified, API will provide a repair method or replacement in accordance with this warranty. To verify that the warranty is still in effect you must furnish evidence of the date of completion of installation to the API dealer. If you are unable to provide API with proof of date of installation, the basis for determining warranty eligibility will be based on the manufacturing date of the solar collector. For location of the nearest authorized dealer, write API, 6331 N. State St, Calpella, CA or call 1-888-228-9694.

5. NO OTHER EXPRESS WARRANTIES

This is the only warranty given to you covering this product. No other warranty whether written or verbal, shall be binding on ADVANCE POWER, INC.